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AAMI ready to help flood impacted customers in NSW

Leading national insurer AAMI is reassuring its customers in flood-affected parts of New South Wales, and in areas continuing to experience heavy rainfall, that it has dedicated teams ready to help once the water has receded and it is safe to do so.

AAMI's CEO of Insurance Product & Portfolio Lisa Harrison has advised customers to focus on their safety and follow the direction of the emergency services, as the wet weather continues to move into southern parts of NSW.

"The safety of everyone in the impacted communities is the number one priority. Many roads, homes and businesses remain flooded, and we are closely monitoring the unfolding situation across the state," Mrs Harrison said.

"As soon as it is safe to evaluate the impact on the ground, we are ready to handle any resulting claims. Our mobile Customer Support Teams and assessors are on alert and ready to be deployed into impacted communities.

"We will be on hand to support and can arrange emergency repairs, organise temporary accommodation for customers with severe damage to their homes and can provide cash payments to make emergency purchases.

"For those customers who can safely access their home and identify damage, it is easy to lodge a claim online for any of our brands, including AAMI, GIO, Apia and Suncorp Insurance."

AAMI and the other insurance brands in the Suncorp Group have received more than 15,000 insurance claims from the ongoing extreme weather in south-east Queensland and New South Wales.

For further information:

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